



Give your chain of command a chance to solve the problem.

A large percentage of IG complaints end up being referred to the chain of command for resolution.

If IG assistance is needed, contact you local IG first.

IG's at higher commands will normally refer the case to the local IG for action.

Be honest and don't provide misleading information.

IGs will discover the truth quickly in most cases and there are penalties for knowingly providing false information.

Keep in mind that IGs can only recommend, not order a resolution.

Only Commanders can order; the role of the IG is to advise the Commander.

Remember IGs can only resolve a case on the basis of fact.

Your claim that a supervisor has violated the rules doesn't make it fact. A claim must be supported with evidence.

Don't expect instant action on your request... Be patient.

The IG complaint resolution process is very thorough, but not necessarily quick. This is another reason why it is important to make sure and utilize your chain of command as much as possible before coming to the IG.

What are Reprisal, Restriction, and Protected Communications?

According to AFI 90-301 (Inspector General, Complaints Resolution), **REPRISAL** is the taking or threatening to take an unfavorable personnel action or withholding or threatening to withhold a favorable personnel action on a military member for making or preparing to make a protected communication. **RESTRICTION** is the preventing or attempting to prevent members of the Armed Forces from making or preparing to make lawful communications to Members of Congress and/or an IG.

A **PROTECTED COMMUNICATION** is a communication in which a member of the Armed Forces communicates information that the member reasonably believes evidences a violation of law or regulation, including a law or regulation prohibiting sexual harassment or unlawful discrimination, gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific danger to public health or safety, when such communication is made to any of the following (this list is not all inclusive):

Who Can Take a Protected Communication?

Member of Congress or a member of their staff.
An inspector general or a member of the inspector general's investigative staff. Personnel assigned to DoD audit, inspection (to included Wing Inspection Team Members), investigation, or law enforcement organizations, equal opportunity, safety, and family advocacy. Any person in the member's chain of command. The Chief Master Sergeant of the Air Force, Command Chiefs, Group/Squadron Superintendents, and First Sergeants.

**161 ARW/IGQ
Inspector General,
Complaints Resolution
Program (AFI 90-301)**

**Goldwater Air National Guard Base
Arizona ANG**



"The Wing IG is available when you have a complaint, or a problem that you and your chain of command can't solve."

161st ARW IG Personnel

IG: Maj David Fitzmaurice

Superintendent: Vacant

Director of Complaints: Maj Travis Lewis

Bldg 10, Room #232 (602) 302-9439

AF Complaints Resolution Program

A program designed to ensure the discipline, efficiency, and economy of the Air Force by resolving complaints of fraud, waste, abuse or gross mismanagement; violations of law, policy, procedures, instructions, or regulations; an injustice; abuse of authority, inappropriate conduct, or misconduct.

Involvement

The success of the program lies with **each individual** within the AF. Airmen of all ranks, family members, civilian employees, and retirees may make an IG complaint.

Do not hesitate to report suspected FWA through **your chain of command** or to the IG.

- Your identity and privacy interests are protected.
- You may file a complaint at any level within IG channels without fear of reprisal.

AFI 90-301, Inspector General Complaints Resolution, governs established IG procedures and applies to all military personnel subject to the Uniform Code of Military Justice, AF civilian personnel under certain conditions, retirees and dependents.



Examples of Valid IG Complaints:

- Gross waste of funds
- Gross mismanagement
- Violations of law, regulations
- Inappropriate conduct
- Misconduct
- Abuse of authority
- Restricted access to IG or Congress
- Reprisal for making protected communication
- Substantial safety or health dangers
- Improper Mental-Health Evaluation

Examples of Invalid IG Complaints:

- Commander-directed; criminal / felony;
- Report of survey; mishap or safety investigation
- Line-of-duty
- Medical treatment / TRICARE
- Equal Opportunity/SARC (mil or civ)
- Conditions of employment for civilians
- Dependent / spousal support

How to file an IG Complaint:

- Come visit the 161st ARW IG office in person Bldg #10, Room 232
- Call the 161st IG Hotline at (602) 302-9439
- Utilize the DOD hotline at dodig.mil/hotline (800) 424-9098

DOD IG Hotline QR code...



FRAUD: Any intentional deception designed to unlawfully deprive the United States of something of value or to secure from the United States for an individual a benefit, privilege, allowance, or consideration to which he or she is not entitled. Such practices include, but are not limited to, the offer, payment, or acceptance of bribes or gratuities; making false statements; **submitting false claims**; using false weights or measures; evading or corrupting inspectors or other officials; **deceit either by suppressing the truth or misrepresenting material fact**; adulterating or substituting materials; **falsifying records and books of accounts**; arranging for secret profits, kickbacks, or commissions; and conspiring to use any of these devices.

WASTE: The extravagant, careless, or needless expenditure of government funds, or the consumption of government property that **results from deficient practices, systems, controls, or decisions**. The term also includes improper practices not involving prosecutable fraud.

ABUSE: The intentional or improper use of government resources that can include the excessive or improper use of one's position, in a manner contrary to its rightful or legally intended use. Examples include **misuse of rank, position, or authority** or misuse of DoD resources.